

**Adult Social Care and Health Overview and Scrutiny  
13 April 2012**

**Report on Virtual Wards**

**Recommendation**

The Adults Social Care and Health Overview and Scrutiny Committee is asked to scrutinise and comment on the progress made in implementing virtual wards.

**1.0 Background**


- 1.1 Members will wish to consider the attached presentation slides appended to this note detailing progress made in implementing virtual wards at George Eliot Hospital.
- 1.2 Officers from South Warwickshire Foundation Trust will be in attendance at the meeting to answer any questions the Committee may have.

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# Nuneaton/ Bedworth/ Rural North Warwickshire Update

## Virtual Ward Patient Feedback

Bie Grobet  
General Manager  
Integrated Adult Services  
South Warwickshire Foundation Trust



# Bramcote Hospital Update

- NHS Warwickshire commissioned expansion of Virtual Ward and Intermediate Care
- Bramcote Hospital closed (31st March 2011)
- Bramcote Hospital staff re-deployed (April-May 2011)
- 'Navigating the system' project started at George Eliot Hospital (20th June 2011)



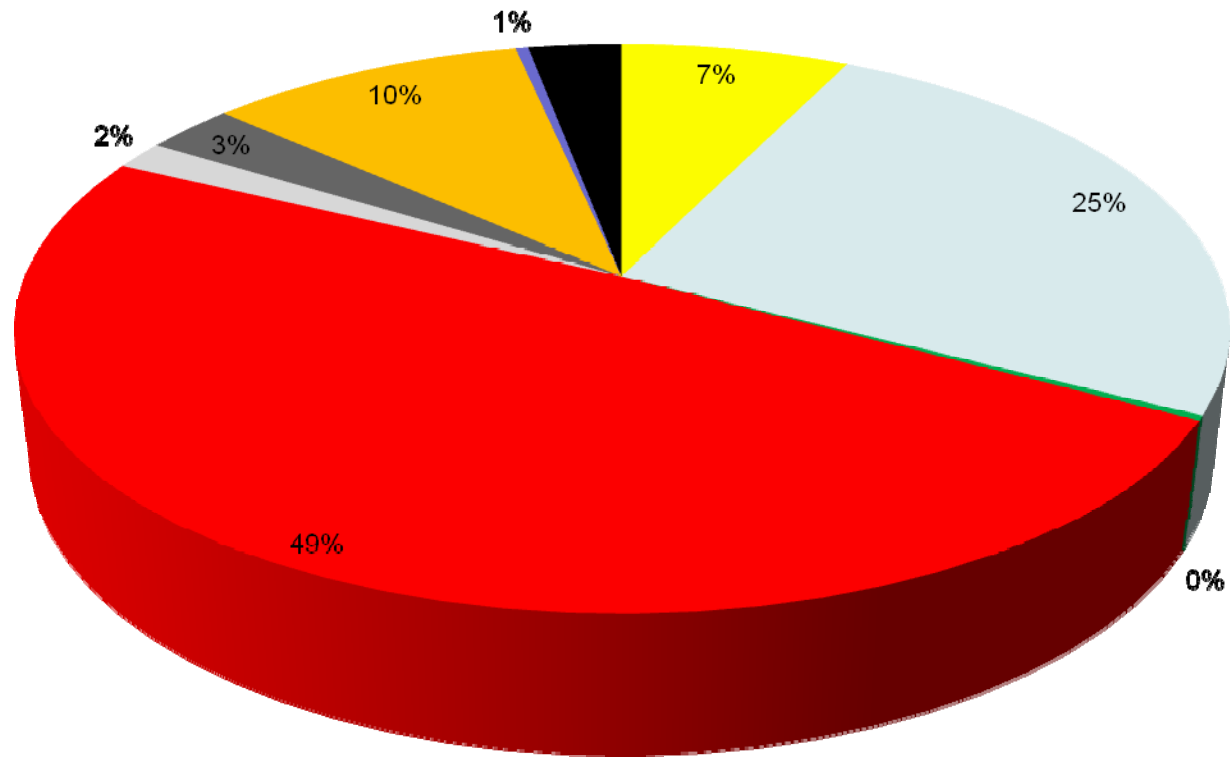
# ‘Navigating the system’ project

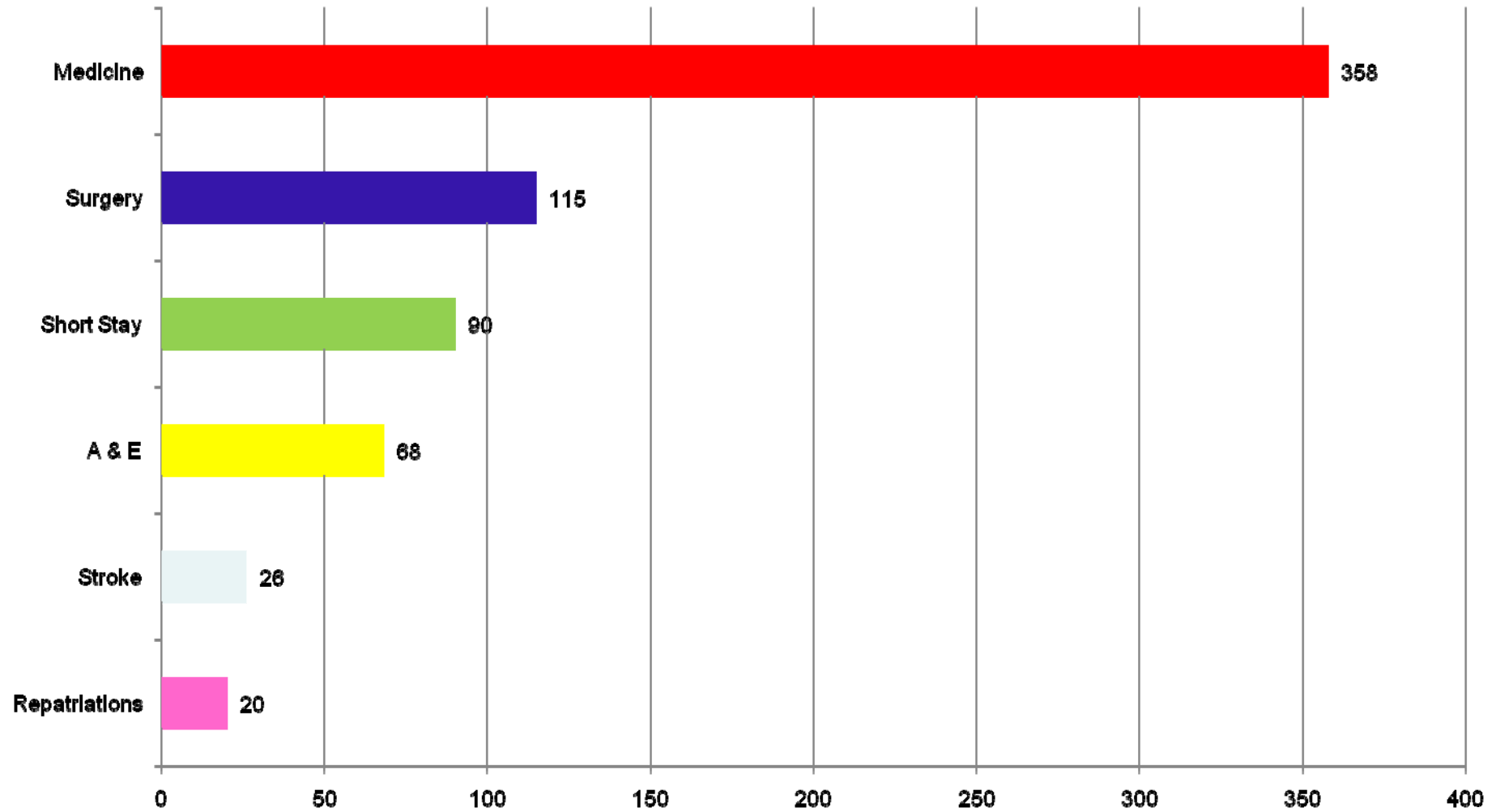
Working closely with George Eliot Hospital to identify 5 people daily who can be supported by Community Services to be cared for at home following a hospital stay or when a hospital spell is not required




### Facilitated Discharges (n= 677)

- VW/ CERT / ICS
- Intermediate Care
- CERT
- Virtual Ward
- Other Community Services
- Social Care Assessment bed
- Reablement
- Health Assessment Bed (Bentley)
- Out of Area






# Outcomes

- 677 patients supported in their discharge over 6 month period
  - Doubled capacity of both Virtual Ward and Intermediate Care
  - Less transfers of patients between hospitals
  - 5 patients discharged from GEH a day compared to 4 patients a week to Bramcote
  - Very few patients are re-admitted to GEH (0.6%)
  - Only 16% of the cohort of patients required ongoing Social Care support
  - Around 70% of patients did not require any ongoing support following discharge
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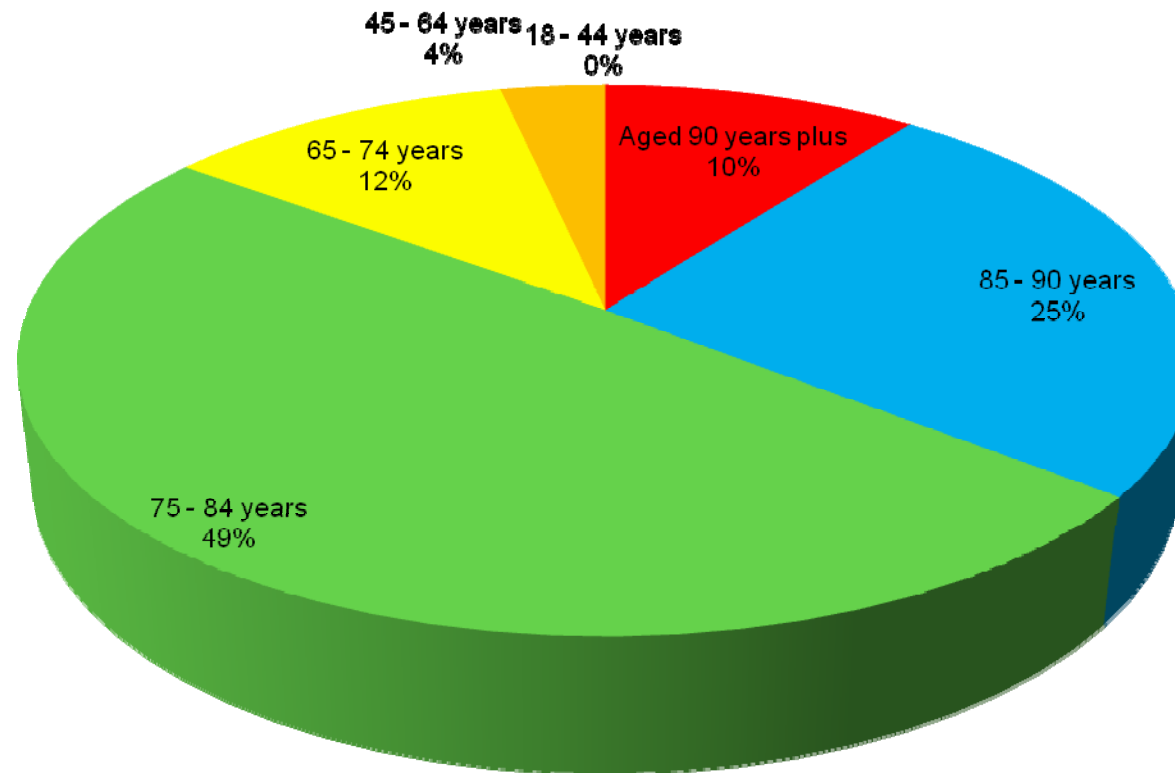
# George Eliot Hospital update

- Active participation in the ‘Navigating the system’ project at all clinical levels
  - ‘Right patient- Right bed’
  - Increased Nursing staff levels on the wards
  - Ward Matron leadership across the Hospital
  - Ahead of schedule for deep cleaning of ward areas and excellent infection control rates
  - Experienced Consultants at all levels working extended hours
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# Virtual Ward Patient Satisfaction (87 patients out of 600 surveyed)

## Virtual Ward Respondents Age Profile



## Virtual Ward Patient Experience 2011 - Summary of 87 questionnaires

■ Yes ■ No ■ Unsure / Left Blank

